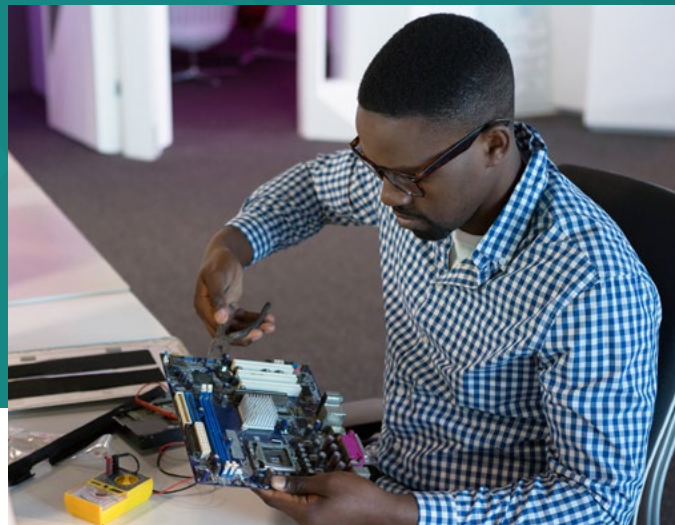


# Computer Technician

## INDUSTRY FACTS



### What do computer technicians do?

The demand for well-trained computer technicians is growing\* as technology plays an increasingly important role across every aspect of society. Specific responsibilities vary from position to position, but often include:

- Installing hardware and software systems
- Maintaining or repairing equipment
- Troubleshooting a variety of computer issues
- Setting up computer security measures
- Configuring computer networks
- Offering technical support on-site or via phone or email

### Where do computer technicians work?

Computer technicians can be found working in a variety of industries. Possible positions range from a computer technician in a retail electronics store who helps repair hardware and software, to a technical support advisor who helps people over the phone with their computer issues, to a member of an internal IT team within large and medium sized companies.

### How much do computer technicians earn?

According to Payscale, computer technicians earn a median annual salary of \$48,534.\* Your earnings can vary based on location and education level.

### Is the computer technician field growing?

Is the computer technician field growing? The BLS expects about 377,500 openings for computer technicians per year through 2032. Many openings and new roles are due to changing technologies and the need to replace workers who have left the workforce or switched industries.\*\*

\*Bureau of Labor Statistics, U.S. Department of Labor. "Average Computer Technician Base Salary" Occupational Outlook Handbook. Accessed March 27, 2024.

\*\*Bureau of Labor Statistics, U.S. Department of Labor. "Computer and Information Technology Occupations." Occupational Outlook Handbook. Accessed March 27, 2024

"Best career platform for working students! It's really simple to follow and use the CareerStep platform for my chosen career. I appreciate that the curriculum is online and self-paced because I'm a working student. I'm able to complete it by the deadline while working at my own schedule. I also appreciate the departmental support they provide should you need any assistance with the training program."

**MYRA VILLANUEVA, CAREERSTEP LEARNER**  
AUGUST, 2023

# Computer Technician

## PROGRAM DETAILS

### Prepare For A Better Job

Train affordably without sacrificing quality. This program was developed to help you prepare for the CompTIA A+ exams.

- Prepare to work with hardware, software, networks, security issues, and more
- Gain the knowledge and skills you need to earn CompTIA A+ certification
- Train to begin working immediately upon completion

### Learn At Home

Online training minimizes the challenges of taking time out to return to school. The online training format offers distinct advantages:

- Study on a schedule that fits your life
- Progress at a pace that matches your learning style
- Enjoy the flexibility to adjust the time and effort you devote to your coursework each day

### Achieve Success With Live Learner and Career Support

You'll also have one-on-one access to three support teams—learner support, technical support, and career support—to ensure you can complete your training and prepare for a better future! All of these support teams are committed to helping you:

- Complete your training quickly
- Prepare for the CompTIA A+ certification

### Program Modules

Module
Program Orientation
Computing Overview
PC Technician Responsibilities
System Components
Peripheral Devices
Storage
Networking
Wireless Networking
Printing
Mobile Devices
System Implementation
File Management
System Management
Security
Capstone Exercises
PC Pro Certification Practice
PC Pro Certification Practice (Single Attempt Only)
A+ Core 1
A+ Core 2